



AEM<sup>®</sup> SAFETY – PERFORMANCE – VALUE

Dear Encision Customer

Because people rely on Encision for their electrosurgery safety needs, we wanted to give you an update about how we're dealing with the COVID-19 virus. The short version is we will be able to supply you with everything you need, as usual.

However, to be cautious, we're keeping an eye on announcements and direction from health and government leaders and exercising established plans to take care of our associates as needed. With this in mind, and to help practice "social distancing" where possible, we will be closed on Fridays for the foreseeable future. This will not impact our day-to-day operations or our ability to provide you with the surgical instruments you need. We will continue to fully support you and will still be taking orders on Fridays via email ([customerservice@encision.com](mailto:customerservice@encision.com)). They will be filled the following Monday.

### **Your Encision products are still available**

There haven't been any disruptions to our supply chain and we're receiving inventory shipments on schedule. We continue to practice good industrial hygiene in our Boulder, CO facility. This isn't new – it's been standard procedure for years to protect our customers and their patients.

We currently have ample inventory in stock and can accommodate those customers who may want to keep a little extra inventory of cables, handles, scissors, and sheathes on hand "just in case."

Thanks for being a customer and for being on the "front lines" of the COVID-19 Pandemic, helping save lives. As always, if you have any questions or there's anything we can do to help, please call us at 303-444-2600.

– The Encision Team